

POLICY ON QUALITY

Gerico Security Srl provides consulting, training, audit and inspection services of information security, cyber security and business continuity.

Adhering to its strategical goals and complying with its Ethical Code, Gerico Security Srl considers its processes and Client services of primary importance to a sustainable development. It is committed to the achievement of its goals and to the continuous improvement of the above processes and services by implementing a Quality Management System.

In this respect, Gerico Security details the principles by following its goals as follows:

- adopt and implement principles and good practices to ensure the Quality of the company's processes and services to be provided in order to promote Certificates of compliance with the reference standards;
- set out a Quality Management System (QMS) in compliance with the ISO 9001 standard with the aim of providing Clients with the best possible service, based on quality processes;
- identify roles and responsibilities to be assigned to its own staff regardless its hierarchical organization levels, also involving third party personnel with key roles;
- assign the resources needed to implement the appropriate measures for the Quality of internal processes and Client services;
- promote the Quality Management System continuously through the constant commitment of those who have apical Positions and Functions;
- identify, document and apply the rules for the services to be provided in accordance with ethical and constant improvement principles;
- develop personnel awareness programs through periodic information and training sessions;
- prepare appropriate reaction and management measures in case of events which may have impacts on quality business process and on quality Client service;
- comply with the requirements of contracts, with law and regulations as regards both the internal processes and the activities for the Clients;
- promote the development of and select providers in accordance with the Ethical Code and this Policy, by making commitments to behave accordingly.
- make commitments to continuous improvement of the processes and Quality Management System by continuously planning, carrying out, verifying and implementing measures and preventive actions to prevent possible events having impacts on the Quality of the processes and Client services.

Quality Management System - QMS

QMS includes all policies and procedures for the achievement of Quality goals.

The scope of SGQ encompasses all the activities and processes regarding operational and support activities provided to the Clients.

Adherence to the present policy on Quality is mandatory for all personnel, collaborators, providers, contractors, partners and third parties who support Gerico Security providing services to its Clients. The Board of Directors of Gerico Security Srl is directly responsible for the implementation of the policy and adherence to it by all the aforementioned parties.

The Board shares the principles and goals of SGQ. It is committed to its fulfilment and maintenance providing the resources needed.

In pursuit of maximum transparency and cooperation, the present policy on information security is communicated to all personnel and made available to all interested parties as deemed necessary.

The present policy is to be reviewed regularly and/or in the event of significant changes affecting quality so as to ensure its appropriateness, adequacy and efficiency.

Monza, 24 April 2021

GeRiCO Security Srl

Board of Directors
